

Instructions for Obtaining a SIM Card for Foreign Citizens

To get a **WIN Mobile** SIM card, a foreign citizen must complete several steps. Starting from **January 1, 2025**, SIM card registration will require prior registration on the **Gosuslugi portal** and biometric data submission.

Here's a step-by-step guide:

1. Translate Your Passport into Russian

Visit a translation agency and have the translation notarized.

2. Obtain a SNILS (Russian Social Insurance Number)

You can get a SNILS at:

- The **Social Fund of Russia**;
 - A **Multifunctional Center (MFC)**;
 - Through your **employer**.
- Bring your **passport and its notarized translation**. The SNILS will be issued immediately.

3. Create an Email Address

If you don't have an email yet, register for one. Some email services require a phone number:

- **Russian or foreign number** – for Yandex, Mail.ru, Rambler, VK Mail;
- **Only Russian number** – for Yahoo;
- **No number needed** – for Proton Mail and Gmail.

4. Register on Gosuslugi

✓ If you already have a **Russian phone number and a Russian bank account**, register online [via this link].

✓ If you don't have a **Russian number**, visit an **MFC or bank** in person. Bring your **passport, its translation, and SNILS**. The clerk will create an account and submit your documents for verification. After verification, you'll receive a password to log in. Your login can be your **phone number or SNILS**.

5. Submit Biometric Data

Visit a **bank** with your **passport, its translation, and SNILS**. You'll need to **record your voice and scan your face**. The process takes a few seconds.

6. Get a SIM Card at a WIN Mobile Store

1. Bring your **passport** and the **device** where the SIM will be used (or check its **IMEI** in advance).
2. Visit the nearest **WIN Mobile store**.
3. The clerk will prepare a contract and verify your biometric data. You can also confirm them yourself via **Gosuslugi**.

4. After verification, the SIM card will be **activated and ready for use**.

⚠ Note: A WIN Mobile SIM card can only be used in one device.

How to Find Your Device's IMEI

IMEI (International Mobile Equipment Identity) is a **unique 15-digit number** assigned to every SIM-supported device. You can find it in several ways:

✓ Dial a code

Enter ***#06#** on your phone. The IMEI will appear on the screen.

✓ Check device settings

1. Go to **Settings**.
2. Find **"About Phone"** or **"About Device"**.
3. Select **"Status Information"** (or similar). The IMEI will be listed there.



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